Welcome to University of Louisville Physicians Geriatrics Practice! We will partner with you to provide excellent care.

Our practice is striving to provide patient-centered care. This will incorporate team based, comprehensive, coordinated care in order to deliver the best possible healthcare services for you. Your healthcare team is made up of your choice of a Primary Care clinician and a team of support staff to work with you to meet all of your healthcare needs. Our electronic healthcare tools (along with other resources) will assist us in providing the best medical care, tailored specifically for you.

Our doctors will need to know more about you if we are going to be your health partner and so we ask that you please **completely fill out each form** that we have enclosed in this packet. *Again, please read everything carefully, complete the necessary information and sign your name wherever it is required on all of the enclosed forms.*

Please return all of your completed paperwork to:
UofL Physicians - Geriatrics
401 E. Chestnut Street, Suite 170
Louisville, KY   40202

On every visit, please remember to bring in **ALL** of your current insurance cards, photo identification, your co-payment (if you have one) and all medication (including supplements) you take in **their original bottles** with you. Please arrive 15 minutes ahead of your scheduled appointment time so that if you have questions about the forms or in the event we should need more information, we can address it all prior to your appointment.

You can contact your team member anytime during our normal office hours (Monday through Friday 8:00 a.m. – 5:00 p.m., EST, except for holidays) by calling the practice location of your healthcare team, listed at the bottom of this page. Outside of normal office hours, please use the same phone number and the answering service will be able to take your message and have on-call personnel return your call. **Please continue to call 911 for all emergencies.** We have implemented our PATIENT PORTAL which allows you to learn about a particular medical condition, electronically communicate with your healthcare team, review your medical records and even receive reminders about your personal conditions. Please ask our front desk personnel how you can register for your patient portal.

We realize that you have many choices and we thank you for choosing to partner with us. We look forward to seeing you!

**University of Louisville Physicians Geriatrics**

UofL Physicians Family & Geriatric Medicine
PATIENT INFORMATION FORM

**Patient Information**

Name ___________________________ Also Known As ___________________________

SSN ___________________________ Date of Birth ___________________________ Sex ☐ Male ☐ Female

Marital Status ☐ Single ☐ Married ☐ Divorced ☐ Widowed ☐ Separated Preferred Language ___________________________

Special Needs ☐ Adult Sitter/Guardian ☐ Ambulates with Assistive Dev ☐ Hearing Impaired ☐ Sight Impaired ☐ Multiple Birth
☐ Speech Impaired ☐ Wheelchair ☐Interpreter ☐ Transportation Needs

Patient Race: Race – a human population considered distinct based on physical characteristics.
☐ American Indian ☐ Alaska Native
☐ Asian ☐ Black or African American
☐ White ☐ Native Hawaiian or Other Pacific Islander

Ethnicity: Ethnicity a term which represents social groups with a shared history, sense of identity, geography and cultural roots which may occur despite racial difference.
☐ Hispanic or Latino ☐ Not Hispanic or Latino

Religion ___________________________

Home Address ____________________________________________________________

City, St __________________________________ County ____________________ Zip Code ______________

Home Phone ___________________________ Cell Phone ___________________________ Work/Other Phone ___________________________

Employment Status ___________________________ Email ___________________________

Employer Name ___________________________ Employer Phone Number ___________________________

Employer Address __________________________________________________________

Employer City, St ________________________ Zip Code ______________

Primary Physician ___________________________ Primary Physician Phone ___________________________

Referring Physician ___________________________ Referring Physician Phone ___________________________

Preferred Pharmacy ___________________________ Pharmacy Phone ___________________________

Pharmacy Address, City, St, Zip ___________________________

**Parent/Guardian(s) or Spouse Information**

Name ___________________________

Relationship to Patient ___________________________ SSN ___________________________ Date of Birth ___________________________

Address (If Different) ___________________________ Zip Code ______________

Employer ___________________________ Employer Phone Number ___________________________

Employer Address ___________________________ Zip Code ______________

Home Phone ___________________________ Cell Phone ___________________________ Email ___________________________
**Patient Name:** ____________________________________________  **Patient DOB:** __________

**Emergency Contact** (someone other than a parent and who does not live with the patient or a parent)

<table>
<thead>
<tr>
<th>Name</th>
<th>Relationship</th>
<th>Phone</th>
</tr>
</thead>
</table>

**Parent/Guardian #2**

<table>
<thead>
<tr>
<th>Name</th>
<th>Relationship</th>
<th>Phone</th>
</tr>
</thead>
</table>

**Address (If Different)**

**Employer**

<table>
<thead>
<tr>
<th>Employer</th>
<th>Employer Phone Number</th>
</tr>
</thead>
</table>

**Home Phone**

**Cell Phone**

**Email**

**Medical Insurance Info.**

<table>
<thead>
<tr>
<th>Medical Insurance Info.</th>
<th>Primary Insurance</th>
<th>Secondary Insurance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subscriber ID</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Group or Plan Number</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Plan/Program Code</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Insurance Co. Name</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Insurance Co. Phone Number</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Patient Relation to Subscriber</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Subscriber Name</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Subscriber Street Address</td>
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<tr>
<td>Subscriber City and State</td>
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<tr>
<td>Subscriber Zip Code</td>
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<tr>
<td>Subscriber Date of Birth</td>
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<td></td>
</tr>
<tr>
<td>Subscriber Sex</td>
<td></td>
<td></td>
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<tr>
<td>Subscriber Social Security #</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Subscriber Employer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Co-pay Amount</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Injury Related Information**

<table>
<thead>
<tr>
<th>Injury Related Information</th>
<th>Work Related</th>
<th>Auto</th>
<th>Motorcycle</th>
<th>Other</th>
<th>Date &amp; Time of Injury</th>
</tr>
</thead>
</table>

**State Where Injury Occurred**

**Contact Name**

**Claim #**

**Insurance Co. Address, City, St, Zip**

---

**Patient/Parent/Legal Guardian/Legal Authorized Representative Signature**

**Date**

If Parent/Legal Guardian/Legal Authorized Representative, Print Name
### FAMILY HISTORY

**Father:** Present Health/Cause of Death  
**Mother:** Present Health/Cause of Death  
**Spouse:** Present Health/Cause of Death

<table>
<thead>
<tr>
<th>Total # Brothers</th>
<th># Alive</th>
<th>Health</th>
<th># Deceased</th>
<th>Cause(s) of Death</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # Sisters</td>
<td># Alive</td>
<td>Health</td>
<td># Deceased</td>
<td>Cause(s) of Death</td>
</tr>
<tr>
<td>Total # Children</td>
<td># Alive</td>
<td>Ages &amp; Health</td>
<td># Deceased</td>
<td>Ages &amp; Cause(s) of Death</td>
</tr>
</tbody>
</table>

Circle Illnesses which have occurred in your parents, aunts, uncles, grandparents and/or children:

- Diabetes  
- Stroke  
- Heart Disease  
- Tuberculosis  
- Bleeding Tendency  
- Kidney Disease  
- Emphysema  
- High Blood Pressure  
- Mental Illness  
- Cancer: _______________________________ (Please list type)

### MEDICAL HISTORY

Check Symptoms you currently have or have had recently within the past 6 months:

#### General
- □ Chills  
- □ Fever  
- □ Night Sweats  
- □ Fatigue  
- □ Forgetfulness  
- □ Sleep Issues  
- □ Weight Loss  
- □ Weight Gain  
- □ Excess Thirst  
- □ Other: ____________________________

#### Gastrointestinal
- □ Poor Appetite  
- □ Stomach Pain  
- □ Bloating  
- □ Vomiting  
- □ Vomiting Blood  
- □ Nausea  
- □ Indigestion / Heartburn  
- □ Bowel Changes  
- □ Constipation  
- □ Other: ____________________________

#### Eye / Ear / Nose / Throat
- □ Double Vision  
- □ Blurred Vision  
- □ Vision Flashes / Halos  
- □ Dry Eyes  
- □ Itchy Eyes  
- □ Earache / Ear Discharge  
- □ Loss of Hearing  
- □ Ringing in Ears  
- □ Sinus Problems  
- □ Nosebleeds  
- □ Other: ____________________________

#### Muscular / Bone / Joints
- □ Diarrhea  
- □ Excess Gas  
- □ Hemorrhoids  
- □ Blood in Stool  
- □ Coughing up Blood  
- □ Joint Pain  
- □ Joint Swelling  
- □ Other: ____________________________

#### Cardiovascular
- □ Difficulty Swallowing  
- □ Sore Throat  
- □ Hot Flashes  
- □ Other: ____________________________

#### Skin & Nails
- □ Chest Pain  
- □ High / Low Blood Pressure  
- □ Date of Last Menstrual Period  
- □ Other: ____________________________

#### Urinary
- □ Irregular / Rapid Heart Rate  
- □ Poor Circulation  
- □ Swelling of Lower Legs  
- □ Varicose Veins  
- □ Calf Pain with Walking  
- □ Other: ____________________________

#### Pulmonary
- □ Headache  
- □ Dizziness  
- □ Fainting  
- □ Seizures  
- □ Numbness  
- □ Other: ____________________________

#### Neuro
- □ Change in Moles  
- □ Acne  
- □ In-Grown Toe Nails  
- □ Fungal Infections  
- □ Other: ____________________________

#### Mental Health
- □ Sores that Won’t Heal  
- □ Depression  
- □ Anxiety  
- □ Thoughts of hurting yourself  
- □ Alcohol Abuse  
- □ Substance Abuse  
- □ Other: ____________________________

#### Other:
- □ Date of Last Pap Smear  
- □ Date of Last Mammogram  
- □ Are you Pregnant? Yes No  
- □ Number of pregnancies  
- □ Other: ____________________________

### Date of Birth: ____________________
PLEASE LIST ALL medications, supplements / vitamins and over-the-counter-medications you are currently taking:
_______________________________________________________________________________________________________________________________________
_______________________________________________________________________________________________________________________________________
_______________________________________________________________________________________________________________________________________
_______________________________________________________________________________________________________________________________________
_______________________________________________________________________________________________________________________________________
_______________________________________________________________________________________________________________________________________

PLEASE LIST ALL allergies to medications, food and/or latex:
_______________________________________________________________________________________________________________________________________

Please check conditions you have had in the past:

☐ AIDS ☐ Lupus ☐ HIV Positive ☐ Polio
☐ Appendicitis ☐ Diabetes ☐ Type 1 ☐ Type 2 ☐ Kidney Disease ☐ Prostate Problem
☐ Arthritis ☐ Emphysema / COPD ☐ Liver Disease ☐ Rheumatic Fever
☐ Asthma ☐ Epilepsy / Seizures ☐ Chicken Pox or Shingles ☐ Scarlet Fever
☐ Bleeding Disorders ☐ Glaucoma or Cataracts ☐ Migraine Headaches ☐ Stroke
☐ Breast Lump ☐ Heart Disease ☐ Multiple Sclerosis ☐ Thyroid Problems
☐ Cancer ☐ Hepatitis A / B / C (circle one) ☐ Skin Cancer ☐ Tuberculosis
☐ Raynaud’s Disease ☐ Herpes ☐ Pacemaker ☐ Ulcers
☐ Alcohol or Drug Abuse ☐ Bipolar ☐ Pneumonia ☐ Reflux
☐ High Blood Pressure ☐ Depression / Anxiety ☐ High Cholesterol ☐ Sexually Transmitted Diseases

HOSPITALIZATIONS / SURGERIES / FRACTURES

<table>
<thead>
<tr>
<th>Year</th>
<th>Diagnosis / Issue</th>
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</table>

Health Habits

Dates for last: Tetanus Shot _____________ Pneumonia Vax _______________ Shingles Vax _______________ Flu Vax ____________

Tobacco Use: ☐ Yes ☐ No
How much? _______ per day/ week / month
**Desire to Quit?**
☐ Yes ☐ No ☐ Maybe

Alcohol Use: ☐ Yes ☐ No
How many drinks? _______ per day/ week / month

Caffeine Use: ☐ Yes ☐ No
How many drinks? _______ per day/ week / month

Exercise: ☐ Yes ☐ No
How many times? _______ per day/ week / month

Signatures

I certify that the above information is correct to the best of my knowledge. I will not hold my doctor or any staff member responsible for any errors or omissions that I may have made in the completion of this form.

Signature: ___________________________________________ Date: ________________
Reviewed by: ___________________________________________ Date: ________________
**GENERAL CONSENT FORM**

**PATIENT NAME:** __________________________________________ **Date of Birth:** _____________________

**Payment.** I authorize University of Louisville Physicians, Inc. (UofL Physicians) to submit claims on my behalf directly to Medicare/Medicaid/my private health insurance carrier. This means that UofL Physicians will direct payment for supplies and services provided. I understand that I am financially responsible to the provider(s) for the charges not paid or payable. I authorize you to release any information necessary to insurance carriers regarding illnesses and treatment to process claims.

**Consent for Treatment.** I consent for UofL Physicians to administer treatments, tests and/or diagnostic tests to treat my/the patient's injury/illness on an outpatient basis. I acknowledge there is no guarantee as to the outcome of any treatment I/the patient receives. In compliance with state law, as part of the care to be given a test may be performed for human immunodeficiency virus infection (HIV/AIDS), hepatitis, or other blood-borne infectious or communicable diseases if the doctor, APRN, or Physician Assistant orders the test for diagnostic purposes because of my/the patient's medical history, symptoms, or conditions.

**Electronic Prescription.** I understand UofL Physicians utilizes electronic prescribing technology and participates with SureScripts. SureScripts operates the Pharmacy Health Information Exchange, which facilitates the electronic transmission of prescription information between providers and pharmacists. SureScripts also provides prescription data on any medications, known as medication history, which are prescribed to me/the patient.

**Cell Phone Calls.** As a service to our patients, we provide a courtesy appointment reminder call and possibly other important calls that may be placed using a prerecorded message. By providing your cell phone number, you consent to receiving such calls at this number.

**Involvement of Others in Care.** I authorize UofL Physicians to provide and discuss my/the patient's care and medical needs with the following persons:

<table>
<thead>
<tr>
<th>Name</th>
<th>Date of Birth</th>
<th>Relationship</th>
<th>Phone</th>
</tr>
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<tbody>
<tr>
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</table>

**Patient Rights and Responsibilities**
I acknowledge receipt of the Patient Rights and Responsibilities_____ Declined_____

**Notice of Privacy Practices**
I acknowledge receipt of the Notice of Privacy Practices_____ Declined_____

**Minor Patient Photograph**
I consent for UofL Physicians to photograph the patient for identification purposes only_____ Declined_____

Patient/Parent/Legal Guardian/Legal Authorized Representative Signature ___________________________ Date _______________________

If Parent/Legal Guardian/Legal Authorized Representative, Print Name ___________________________
Office Acknowledgements and Policies

1. I am aware of the policy regarding diagnostic tests. UofL Family and Geriatric Medicine will attempt to inform me of the results within 14 days. If I have not received a call or notification by mail in 14 days, it is my responsibility to contact the office. I WILL NOT assume that results are normal if I have not heard from the office.

2. If I need to cancel or reschedule an appointment I will do so 24 hours in advance.

3. Please arrive 15 minutes early to your appointment. If I arrive late, I may be asked to reschedule or wait until scheduled patients have been seen.

4. I understand that all co-payments and account balances are due at the time of service.

5. I understand that I will be charged $25 for any returned checks.

6. I am aware that medications will be filled only during regular office hours (Monday-Friday, 8:30am-5:00pm). Please allow 48-72 hours for refills to be processed.

7. I will notify the receptionist if my appointment involves care for a motor vehicle accident or a work-related injury.

8. I agree to turn off or silence my cell phone while in the office.

9. I will bring all of my medication in its original bottle to every visit.

10. I understand that no pain medication will be filled on the first visit. Medical records must be received and reviewed before consideration of prescription refills.

11. I understand that there will be a $11 charge for any forms completed by the providers. (FMLA, disability, etc.)

By signing below, I acknowledge that I have been informed of these policies.

/ / Patient or Guardian Signature / / Patient Date of Birth / / Today’s Date

I, the undersigned, certify that I (or my dependent) have the insurance coverage on record at UL Family Medicine and assign these benefits directly to UL Family Medicine. I understand that I am financially responsible for all charges whether or not paid by insurance. I hereby authorize the release of and the use of my signature on all insurance submissions. In Medicare assigned cases, the physician agrees to accept the charge determination of the carrier as full charge, and the patient is responsible for the deductible, coinsurance, and non-covered services. Coinsurance and deductibles are based upon the charge determination of the Medicare carrier.

PRINT Name of Patient Signature of Patient, Parent, or Guardian Relationship to Patient Date
To be used for release of information to the patient, whoever the patient designates release to, or to a provider of their choice; or to request the patient’s records from another provider.

In order to release your/their patient’s records, you must sign a request for release. This form must include the patient’s name and date of birth. It is your responsibility to read this form in full and to ask any questions before the record is released. No phone call requests will be honored.

**Designate Who You Want To Release Your Records:**

<table>
<thead>
<tr>
<th>University of Louisville Physicians, Inc. (UofL Physicians) Release Your Records</th>
</tr>
</thead>
<tbody>
<tr>
<td>The following information explains our policy for releasing protected health information:</td>
</tr>
<tr>
<td>• Medical records will be released only to the patient or to whoever the patient designates them to be released to.</td>
</tr>
<tr>
<td>• Law office/attorney medical records requests must have valid patient authorization with the request.</td>
</tr>
<tr>
<td>• Please be prepared to show ID when picking up records in person. This is for the protection of your personal health information.</td>
</tr>
<tr>
<td>• Patient’s legal representatives must provide appropriate documentation to demonstrate their legal status.</td>
</tr>
<tr>
<td>• HIV, STD, substance abuse, and psychiatric records are not released without specific separate authorization.</td>
</tr>
<tr>
<td>• Please allow up to 30 days for records stored off site; however, UofL Physicians may take up to 60 days to process the request, if necessary.</td>
</tr>
<tr>
<td>• First copy provided free of charge.</td>
</tr>
</tbody>
</table>

Release Records to (provide information below): □ Patient’s Designee □ Provider Office

| Name ___________________________ | Phone _____ | Fax _____ |
| Address ___________________________ Street ___________ City ___________ State ___________ Zip ___________ |

**Another Provider Release Your Records To UofL Physicians**

| Provider Name ___________________________ | Phone _____ | Fax _____ |
| Provider Address ___________________________ Street ___________ City ___________ State ___________ Zip ___________ |

**Patient Information, Signature, and Records Being Released:**

| Patient’s Name (Please Print) ___________________________ Date of Birth ___________ |
| Patient/Parent/Legal Guardian Signature ___________________________ Date ___________ |
| If Parent/Legal Guardian, Print Name ___________________________ |
| Records Being Released: Date Range From ___________ To ___________ |
| □ Entire Chart □ Labs □ Office Notes □ Other (Specify Below) ___________________________ |

**Do Not Write Below This Line – For Office Use Only**

***NOTE: Verify other party’s fax number before sending fax***

| UofL Physicians Practice Site (optional) ___________________________ |
| Phone ___________________________ Fax ___________________________ |
### Physical Self-Maintenance Scale

**A. Toilet**  
1. Cares for self at toilet completely, ... 1  
   no incontinence.  
2. Needs to be reminded, or needs help in ... 0  
   cleaning self, or has rare (weekly at most)  
   accidents.  
3. Soiling or wetting while asleep more ... 0  
   than once a week.  
4. Soiling or wetting while awake more ... 0  
   than once a week.  
5. No control of bowels or bladder... 0  

**B. Feeding**  
1. Eats without assistance.... 1  
2. Eats with minor assistance at meal- ... 0  
   times and/or with special preparation of  
   food or help in cleaning up after meals.  
3. Feeds self with moderate assistance ... 0  
   and is untidy.  
4. Requires extensive assistance for all ... 0  
   meals.  
5. Does not feed self at all and resists ... 0  
   efforts of others to feed him.  

**C. Dressing**  
1. Dresses, undresses and selects ... 1  
   clothes from own wardrobe.  
2. Dresses and undresses self, with minor ... 0  
   assistance.  
3. Needs moderate assistance in dressing ... 0  
   or selection of clothes.  
4. Needs major assistance in dressing ... 0  
   but cooperates with efforts of others to help.  
5. Completely unable to dress self and ... 0  
   resists efforts of others to help.  

**D. Grooming**  
*(Neatness, hair, nails, hands, face, clothing)*  
1. Always neatly dressed, well groomed, ... 1  
   without assistance.  
2. Grooms self adequately with occasional ... 0  
   minor assistance, e.g., shaving.  
3. Needs moderate and regular assistance ... 0  
   or supervision in grooming.  
4. Needs total grooming care, but can ... 0  
   remain well-groomed after help from  
   others.  
5. Actively resists all efforts of others ... 0  
   to maintain grooming.  

**E. Physical Ambulation**  
1. Goes about grounds or city ... 1  
2. Ambulates within residence or about ... 0  
   one block distance.  
3. Ambulates with assistance of ... 0  
   *(check one)*  
   - cane  
   - walker  
   - wheelchair  
   1 ____ Gets in and out without help  
   2 ____ Needs help getting in and out  
4. Sits unsupported in chair or wheelchair ... 0  
   but cannot propel self without help.  
5. Bedridden more than half the time.... 0  

**F. Bathing**  
1. Bathes self (tub, shower, sponge bath) ... 1  
   without help.  
2. Bathes self with help in getting in and ... 0  
   out of tub.  
3. Washes face and hands only, but cannot... 0  
   bathe res: of body.  
4. Does not wash self but is cooperative... 0  
   with those who bathe him.  
5. Does not wash self and resists efforts ... 0  
   to keep him clean.
Activities of Daily Living Scale (IADL)

M.P. Lawton – E.M. Brody

A. Ability to use Telephone
1. Operates telephone on own initiative... 1
2. Dials a few well-known numbers... 1
3. Answers telephone but does not dial... 1
4. Does not use telephone at all... 0

B. Shopping
1. Takes care of all shopping needs... 1
   independently
2. Shops independently for small purchases... 0
3. Needs to be accompanied on any... 0
   shopping trip
4. Completely unable to shop... 0

C. Food Preparation
1. Plans, prepares and serves adequate... 1
   Meals independently
2. Prepares adequate meals if supplied... 0
   with ingredients
3. Heats, serves and prepares meals,... 0
   or prepares meals but does not maintain
   adequate diet.
4. Needs to have meals prepared and served... 0

D. Housekeeping
1. Maintains house alone or with occasional... 0
   assistance (e.g., "heavy work domestic help").
2. Performs light daily tasks such as... 1
   dishwashing, bedmaking.
3. Performs light daily tasks but cannot... 1
   maintain acceptable level of cleanliness.
4. Needs help with all home maintenance... 1
   tasks.
5. Does not participate in any housekeeping... 0
   tasks.

E. Laundry
1. Does personal laundry completely... 1
2. Launders small items, rinses stockings etc... 1
3. All laundry must be done by others... 0

F. Mode of Transportation
1. Travels independently on public transport... 1
   or drives own car.
2. Arranges own travel via taxi, but does not... 1
   otherwise use public transportation.
3. Travels on public transportation when... 1
   accompanied by another.
4. Travel limited to taxi or automobile with... 0
   assistance of another.
5. Does not travel at all... 0

G. Responsibility for own Medications
1. Is responsible for taking medication... 1
   In correct dosages at correct time.
2. Takes responsibility if medication is... 0
   prepared in advance in separate dosage.
3. Is not capable of dispensing own... 0
   medication.

H. Ability to Handle Finances
1. Manages financial matters independently... 1
   (budgets, writes checks, pays rent, bills, goes
   to bank), collects and keeps track of income.
2. Manages day-to-day purchases, but needs...1
   Help with banking, major purchases, etc.
3. Incapable of handling money... 0
University of Louisville Physicians
UofL Health Care Outpatient Center
401 East Chestnut Street
Louisville, KY 40202

JOINT NOTICE OF PRIVACY PRACTICES
University of Louisville Physicians
Organized Health Care Arrangement

Effective Date: April 14, 2003
Revised: December 1, 2013

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

OUR PLEDGE TO YOU

Your health information is something that University of Louisville Physicians has always worked to keep private. We also are ethically and legally bound to keep it confidential under state and federal laws.

WHAT IS THIS DOCUMENT?

This document, called a Joint Notice of Privacy Practices, tells you how we may use and share your health information. This includes using and sharing it so that we may provide you with health care and be paid for it, and so that we may run our business and follow state and federal legal rules. We are required by law to provide you with this notice and to follow its terms.

WHO FOLLOWS THIS NOTICE?

This Joint Notice describes the privacy practices of the following groups or entities:

1) University of Louisville Physicians practices
2) University of Louisville Practices: Children and Youth Project, Neonatal Follow-up, Weisskopf Child Evaluation Center (WCEC), Pediatrics Kosair Charities clinic, 550 Clinic, and Campus Health Services (all locations).

These groups or entities may change from time to time. You will be provided with a separate notice if they do not follow the privacy practices of this notice.

Other separate health care providers at the University of Louisville Medical Center also may provide you with health services. You might receive a notice of privacy practices from them, too.

WAYS WE MAY USE AND SHARE YOUR HEALTH INFORMATION FOR CERTAIN PURPOSES WITHOUT YOUR PERMISSION

Treatment. We will use and share your medical information for your care.

Example: Doctors, dentists, students, medical residents, or other university workers may read your record to learn if a treatment is working. Your medical information also may be shared with doctors or dentists outside of University of Louisville Physicians to decide the best treatment for you.

Payment. We may use and share your medical information to be paid for the care and services we provided you.

Examples: We may contact your insurance company to check coverage or benefits for a certain procedure, or for referral purposes. Please be aware that we report information to insurance companies based on the insurance information you provide. Insurance companies send bills to the person who is named on the insurance card, which may or may not be you.

Health Care Operations. We need to use and share your health information to run our health care business. We may use or share your information for several reasons related to our health care activities.

Examples: We may share your medical information in our training programs where students, trainees, or other health care practitioners learn to improve their health care skills. Your information may also be used for quality improvement, safety programs, and to see how well our health care personnel are doing.
Business Associates. We may share your medical information with another company or organization, called a “business associate” that we hire to provide a service to us or on our behalf. Business associates must also follow privacy rules.

Example: A company that submits bills on our behalf to your insurance company.

Appointment Reminders. We may contact you to remind you of an appointment or to change one. We may also let you know that it is time for a follow-up appointment or a regular check-up.

Health-Related Benefits, Services and Treatment Alternatives. We may contact you to let you know about health-related benefits or services, or possible treatment alternatives that may be of interest to you.

Fundraising Activities. UofL health care providers rely on the kindness of the community to help us provide quality health care to this region. Patients who share their experiences and suggest ways to work with us are giving back in a meaningful way. Their information also helps us improve and expand our services. We may use limited information about you, called demographic information, along with the dates you received care, the department and/or physician who provided your care, outcome information, and your health insurance status for fundraising efforts to support our mission. We also may share this information with our related foundation or business associates so they can contact you for your support. Your generosity helps us continue to be an outstanding provider of health care services in this region. You have a right to opt out of receiving such communications.

Required Disclosures. The Secretary of the Department of Health and Human Services may investigate privacy violations. If your health information is requested as part of an investigation, we must share your information with the Secretary of the Department of Health and Human Services. Under the same laws, we must give you access to information in your medical record. The laws also permit us to keep certain information from you.

Required by Law. We must share medical information if federal, state, or local law requires us to.

Public Health and Safety. We may share your medical information for public health reasons. These include:

- to prevent or control disease, injury, or disability;
- to report births and deaths;
- to report child abuse or neglect;
- to report information to the FDA about the products it oversees;
- to let you know that you may have been exposed to a disease or may be at risk for getting or spreading a disease or condition; or
- to your employer in certain limited instances.

Abuse and Neglect. The law may require us to report suspected abuse, neglect or domestic violence to state and federal agencies. Your information may be shared with these agencies for this purpose. Generally, you will be told that we are sharing this information with these agencies.

Health Oversight Activities. Certain health agencies are in charge of overseeing health care systems and government programs or to make sure that civil rights laws are being followed. We may share your information with these agencies for these purposes.

Legal Proceedings. If a court or administrative authority orders us to do so, we may release your health information and records. We will only share the information required by the order. If we receive
any other legal request, we may also release your health information and records. However, for such other requests, we will only release the information if we are told that you know about it, and had a chance to object and did not, or if we have received confirmation that the party requesting the information has agreed to protect it under an order approved by a court or administrative authority.

**Law Enforcement.** We may share health information if a law enforcement official asks for it:

- to respond to a court order, warrant, summons, or other similar process;
- to identify or locate a suspect, fugitive, material witness, or missing person; or
- to obtain information about an actual or suspected victim of a crime.

We may share information with a law enforcement official:

- if we believe a death was the result of a crime;
- to report crimes on our property; or
- in an emergency.

**Coroners, Medical Examiners, and Funeral Directors.** We may share health information with a coroner or medical examiner to identify a deceased person or find the cause of death. We also may release health information to funeral directors if they need it to do their job.

**Organ and Tissue Donation.** If you are an organ donor, we may release medical information to the organizations in charge of getting, transporting, or transplanting an organ, eye, or tissue.

**Research.** We may share your medical record with researchers, without your permission, in very limited situations. In most cases, a researcher must submit his/her request to see your information to a special group called the Institutional Review Board (“IRB”).

The IRB will decide if it should allow the researcher to use or share your information. Your medical information also may be used by or shared with researchers to prepare for research, but only under strict conditions. Under similar strict conditions, medical information about deceased people can be used or shared.

**To Prevent a Serious Threat to Safety.** We may use and share your medical information to prevent a serious threat to your health and safety or the health and safety of others.

**Specialized Governmental Functions.** We may share your medical information and records with:

- **Authorized federal officials**
  - for intelligence, counter-intelligence, and other national security activities authorized by law; or
  - to protect the President.

- **Armed forces command authorities or the Department of Veterans Affairs**
  - to see if you are fit for military duty or eligible for veterans health services; or
  - to see if you are medically fit to receive a security clearance by the Department of State.

- **Correctional facility or law enforcement official or agency** if you are an inmate or under the custody of a law enforcement official or agency, if necessary, to:
  - help the correctional facility provide you with health care; or
  - protect the health and safety of you and/or others.

**Workers Compensation.** We may share your health information with agencies or individuals to
JOINT NOTICE OF PRIVACY PRACTICES
University of Louisville Physicians
Organized Health Care Arrangement

Effective Date: April 14, 2003
Revised: December 1, 2013

WAYS WE MAY USE AND SHARE YOUR HEALTH INFORMATION WHEN WE HAVE GIVEN YOU A CHANCE TO OBJECT

You have the right to agree or disagree to the following uses of your medical information. If you are not here or able to agree or disagree, we may still use and share information if we think that it may be best for you.

Individuals Involved in Your Care or Payment for Your Care. We may share medical information about you with your family members, friends, or any other person you tell us who is involved in your medical care or who helps pay for it.

Disaster Relief. We also may share medical information about you to a disaster relief agency so that your family can be told of your condition and location.

In some circumstances, you may have a chance to object to the sharing of information for this purpose.

OTHER USES AND SHARING OF YOUR HEALTH INFORMATION REQUIRE YOUR WRITTEN AUTHORIZATION

Certain uses and sharing of your health information that are not described in this notice will be made only with your written permission, called an Authorization. These include uses and disclosures of psychotherapy notes, uses and disclosures of your health information for marketing purposes, and disclosures that constitute a sale of your health information.

You may revoke your authorization at any time, but it will not be effective for uses or disclosures that have already taken place. To revoke an authorization, you must write to the University of Louisville Physicians Privacy Officer at the address listed below.

YOUR RIGHTS REGARDING YOUR HEALTH INFORMATION

You have certain rights regarding your health information, described below. These rights apply to the health information we keep. You must submit a written request to use any of these rights. You can send your written request to the University of Louisville Physicians Privacy Officer at the address listed below.

Right to Request Special Communications. You have the right to ask that we write or call you at a different address or phone number and/or by a different way. We will try to follow all reasonable requests.

If you would like us to use a different address, phone number, or different way of reaching you, you must ask for this in writing. We will not ask why you want to do this. Your request must tell us how you wish to be contacted.

Right to Inspect and Copy. You have the right to read or get a copy of your health information, with some exceptions. We may turn down your request under certain circumstances. If we do so, you may ask for a licensed health care professional chosen by us to review why we turned you down. We will follow the reviewer’s decision.

Right to Request Changes. If you believe the health information that we created is wrong or incomplete, you may ask us to change it. You must provide a reason why you want the change. We cannot take out or destroy any information already in your medical record. Under certain circumstances, we are permitted to deny your request for a change. If we do not agree to the change, we will provide you with a letter explaining the reason for our denial. You can then write us a
JOINT NOTICE OF PRIVACY PRACTICES
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Right to a Paper Copy of This Notice. You have the right to a paper copy of this notice. Copies of this notice will be posted and available at each location where medical services are provided and at www.uoflphysicians.com.

CHANGES TO THIS NOTICE

We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for your health information we already have as well as any we get in the future. Any changes in this notice will be posted on our web site at www.uoflphysicians.com. The revised notice also will be available at any of the locations where University of Louisville Physicians offers services.

WHAT IF I HAVE QUESTIONS OR NEED TO REPORT A PROBLEM?

If you have any questions about this notice or about how your health information is used or shared by us please contact the University of Louisville Physicians Privacy Officer by calling 502-588-4520 or 855-588-6001.

If you believe your privacy rights have been violated, you may file a complaint with us.

To file a complaint, please contact the University of Louisville Physicians Privacy Officer at 502-588-4520 or 855-588-6001, or write to the Privacy Officer at PO Box 909, Louisville, KY 40201-0909. Please give as much information as possible so that the complaint can be looked into properly.

You may also file a complaint with the Secretary of the Department of Health and Human Services. Your care will not be affected if you file a complaint, nor will any action be taken against you.